

Rates:

Assessment Fee	\$37.50
Hourly Rate	\$75 per hr.
Weekend Special (any day)	\$49
House Call	\$25 (+hrly rate)
Data Recovery	\$150-\$500
Virus Detection & Removal	\$225
Complete System Reload	\$150
Remote Support	\$99
Business Contracts	\$285 +
Custom Computer Build	Contact Us
Business Web Site design	Contact Us

Keep your computer tuned-up with our **Weekend Special**.

Don't wait for a crash! Come in Today.
No appointments necessary.

- ◆ Clean Out Level 1 Spyware
- ◆ Clean Out Temp Files
- ◆ Clean Out Dead Programs
- ◆ Install OS Updates
- ◆ Blow Out Inside of Case

Walk-Ins Welcome!

*Offer is for In-Shop Service Only.

System Reload vs. Full-Cleaning

If your system is infected with a virus or with viruses, there are two ways that Switzer Enterprises, LLC can help you. Your computer will not operate correctly until the virus is removed.

Complete System Reload: Is when your computer operating system is reloaded, viruses removed, and your computer is returned to you with your current/valid operating system. **The computer will be re-formatted and all data (programs, documents, folders, photos...) will be lost.**

Full Cleaning (virus detection and removal): Is when the hard drive of your computer is removed, placed as a secondary drive on a separate server-bench unit and viruses are extracted piece by piece. All programs, documents, folders, photos... are saved and your computer is returned to you in the working order it was before it contracted the virus.

SWITZER ENTERPRISES, LLC
SPECIALIZING IN NETWORK SOLUTIONS
COMPUTER SERVICES
RESIDENTIAL | COMMERCIAL | CONTRACTS

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Microsoft Certified
Professional

Service Guide



Switzer Enterprises, LLC acknowledges that we received your computer on:

Date:

Initials of Switzer Enterprises, LLC
Representative

Customer: Please ensure that all personal contact information on file with Switzer Enterprises, LLC is correct and up-to-date to allow us to contact you with pertinent information regarding your computer/our services.

The Customer understands that items left at any Switzer Enterprises, LLC location longer than 30 days from the date of drop off may become property of Switzer Enterprises, LLC to dispose of or store as necessary, unless other arrangements have been made.

Maintenance Tips

Extensive Service Program

Computers and Service

- 24/7 Support-Remote House Calls
- Parts replacement
- House Calls—Mobile Computer Annex
- Virus Detection and Removal
- Diagnostics
- Complete Systems and Upgrades
- General Labor
- Business IT Contracts & Services
- Business Website Specialists

We build custom computers and servers to suit your needs.

In today's computer age, you need the right support!

That support needs to be available 24 hours a day, 7 days a week.

When you need in-home service, you need it now.

Switzer Enterprises, LLC understands this, and our polite and knowledgeable staff is ready to assist you. Whether it's on the phone or in the home, we'll be there.



Anti-Virus Scans

Computer viruses slow up your PC, endanger your files and can be a huge frustration. Switzer Enterprises can recommend software that performs regular anti-virus scans to safeguard your computer.

Spyware Checks

Spyware usually appears on your system through unwanted internet pop-up ads and proceeds to spy on your computer use. Ask us which anti-spyware software is right for you.

Regular Updates

Download the latest updates regularly at www.windowsupdate.com.

Disk Cleanup

Optimize your computer's performance by using the disc cleanup tool in Windows. This helps you free up space on your hard disc by deleting files and programs you don't use. 1. Click Start, then click Run. 2. In the Open box, type "cleanmgr", and then click OK.

Defragment

Defragmenting will let you access your data faster. 1. Double click My Computer. 2. Right click the icon of the hard drive that you want to defrag, and then click Properties. 3. On the Tools tab, click Defragment Now. 4. Click Defragment.

Data Back Up

Save your files to a secure location regularly, burn them to a cd or dvd or an external backup device.

Turn Your Computer Off at Least Once a Week.

One Year Service Agreement

- Coverage on all pc brands and systems
 - Includes In Office or On-Site Labor **\$399.00**
 - Covers up to 5 machines per home
 - 24 / 7 Tech Support
- Discounts on New Equipment and Systems.*

*NOTE: Parts are in addition to Service Plan
 Trip Charge of \$35.00 per house visit.*

Two Year Service Agreement

All Services are the same as the One Year. (\$200.00 Savings) **\$599.00**

*NOTE: Parts are in addition to Service Plan
 Trip Charge of \$35.00 per house visit.*

NON SERVICE PLAN RATES

House Calls **\$25.00**
 Labor Rates per Hour **\$75.00**

OFFICE RATES

Workstations **\$120.00**
 Servers **\$240.00**
 Office Email (per mail Box) **\$5 month**